



## UK COUNCIL FOR CHILD INTERNET SAFETY NEWS BULLETIN

**UKCCIS Executive Board Meeting 9 September:** There were updates from WePROTECT and the Safer Internet Centre, and discussions to follow up previous issues raised at the Board about non-sexual child abuse content on social media sites, and awareness raising amongst parents. Updates were also received from the UKCCIS working groups.

Full minutes of this meeting are available at the .gov pages: <https://www.gov.uk/government/groups/uk-council-for-child-internet-safety-ukccis>.

Last meeting: 9 June 2015

Next meeting: 8 December 2015

### Government News:

Age Verification Consultation - the Government will consult on its commitment to require age verification on pornographic sites in the Autumn. UKCCIS members will be informed when the consultation is launched. Your views will be sought, and your engagement greatly appreciated.

### UKCCIS Member News:

This section can be used to highlight significant projects and announcements undertaken by UKCCIS members. If you have anything for this section, please e-mail us at [ukccis.secretariat@culture.gov.uk](mailto:ukccis.secretariat@culture.gov.uk). We will endeavour to include contributions, taking account of feedback to keep this relevant.

<b>Marie Collins Foundation (MCF)</b>	At the # We Protect Children Online Global Summit held in December 2014, the Marie Collins Foundation made two pledges. The first was to hold an annual international conference to enable practitioners from across the world to share models of best practice when assisting children in their recovery from harm online. The first conference was held on the 9 <sup>th</sup> July and supported by BT. This proved to be a highly successful event – feedback from attendees and recordings of the presentations can be found on the MCF website: <a href="http://www.mariecollinsfoundation.org.uk">www.mariecollinsfoundation.org.uk</a> . A second conference will be held on the 28 <sup>th</sup> June, 2016 at the BT Centre and will, again, be supported by BT.
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	<p>The second pledge was to develop an international network of practitioners that would not only assist in their learning about examples of best practice when intervening where children have been abused online but would also enable members to access an online library of resources. The inaugural meeting for the International Network was held on the 10<sup>th</sup> July 2014. Microsoft donated financial support for the start-up of this initiative and a funding application to the Global fund has been submitted to enable the development of the network. Enquiries regarding the Network should be submitted to <a href="mailto:tinkpalmer@mariecollinsfoundation.org.uk">tinkpalmer@mariecollinsfoundation.org.uk</a> .</p> <p>-----</p> <p><b>Tink will also be speaking at the 3<sup>rd</sup> Annual Conference hosted by Lancashire Constabulary addressing the issues of Child Sexual Exploitation and Abuse. This years event will take place at the Mercure Dunkenhall Hotel in Accrington on 11<sup>th</sup> November 2015.</b></p> <p>Child sexual exploitation and abuse affects all our communities. Whilst the full extent of this crime is still unknown, recent Government research has shown that it is not confined to one area or community. Tackling child sexual exploitation and abuse must be via a joint, multi-agency approach. Whilst Government can lead the national response, local authorities, police, education, children's and health services have a statutory duty to work together to identify, and stamp it out in their area. Communities must also help to tackle the problem, identifying those children and young people at risk as victims.</p> <p>Now in it's third year, this conference will aim to raise awareness of CSE and provide a platform for speakers and delegates to provide feedback on what is working well and what is not. It will also provide an opportunity to explore some of the initiatives and tools that are being used to tackle these often complex areas of criminality.</p> <p>This year's conference will include input in relation to online child sexual exploitation and the potential dangers resulting from the growing trend in the use of social media. Delegates will also hear from the BLAST Project about the particular issues of child sexual exploitation and abuse from a male perspective.</p> <p>To book this event and view more detail of the agenda visit <a href="http://www.tcsea.co.uk">www.tcsea.co.uk</a> or contact CJS Event Solutions on 0333 222 4061.</p>
<b>ParentZone</b>	<p>The ParentZone Digital Families Conference is on <b>15 October</b>, - Grand Connaught Rooms, 61-63 Great Queen St, London:</p> <p><b>Who should attend?</b></p> <p>This conference has been created by experts in online safety and the impact of technology on modern families. Led by a member of the UKCCIS Executive Board it is a must attend event for anyone who cares about children flourishing in a digital age.</p> <p><b>What to expect</b></p>

	<p>A day of stimulating debate, new ideas and practical workshops. If you want to learn about the latest thinking in this fast moving space and leave with ideas to take back to your work with families this event is for you. You'll meet people who share your challenges and have a chance to hear from experts and the government Minister for child internet safety.</p> <p>Further details speakers, the programme and how to book are available at:</p> <p><a href="http://www.theparentzone.co.uk/training_events/events/digital_families_2015">http://www.theparentzone.co.uk/training_events/events/digital_families_2015</a></p>
<b>Barnardo's / Marie Collins Foundation</b>	<p>In our last newsletter, we said that Barnardo's were due to publish some research on new research on child sexual exploitation and the internet on 15 July- this has been delayed but will be published shortly. We will keep you informed, but in the meantime, keep an eye on the Barnardo's website (<a href="http://www.barnardos.org.uk/news.htm">http://www.barnardos.org.uk/news.htm</a>)</p>
<b>Childnet</b>	<p><b>Don't forget Safer Internet Day 2016 - New logo</b></p> <p>Safer Internet Day 2016 will take place on the <b>9th February</b> with the theme <b>Play your part for a better internet!</b> The new logo for the global campaign has just been launched (<a href="#">Download: PNG</a>), and further helpful resources will be launched over the coming months. Coordinated in the UK by the <b>UK Safer Internet Centre</b> the celebration sees <u>hundreds of organisations</u> get involved to help promote the safe, responsible and positive use of digital technology for children and young people. Find out more <a href="http://www.saferinternet.org.uk/safer-internet-day">www.saferinternet.org.uk/safer-internet-day</a></p> <p><b>Free e-safety briefings around the UK for the children's workforce</b></p> <p>The <b>UK Safer Internet Centre</b> is touring the width and the breadth of the UK and running free online safety briefings for any professionals working with children and young people. These are local, 2-hour long sessions packed with all the essential advice and information that these professionals will need to safeguard children online. The programme entitled <b>E-safety Live</b> and delivered by the Centre's coordinators <b>SWGfL</b> is funded by the <b>European Commission, Government's Equalities Office and the 4 ISPs – BT, Sky, Virgin and TalkTalk</b>. Find dates and locations near you at <a href="http://www.esafetylive.com">www.esafetylive.com</a></p> <p><b>New e-safety calendar for schools from Childnet</b></p> <p>With key dates like Safer Internet Day and Anti-Bullying Week and fun activities and games, the calendar helps schools ensure e-safety is a key part of their year plan. <a href="http://www.childnet.com/blog/new-e-safety-calendar-for-schools">www.childnet.com/blog/new-e-safety-calendar-for-schools</a></p> <p><b>Family Agreement resource from Childnet launched</b></p> <p>To support parents in establishing family rules and boundaries and the positive use of technology, Childnet has put together some free advice and a family agreement template. <a href="http://www.childnet.com/blog/family-agreement">www.childnet.com/blog/family-agreement</a></p>

<b>NSPCC / Childline</b>	<p>In August, the NSPCC and O2 joined forces in a major new online safety partnership. This follows findings that thousands of children may be missing out on vital online advice and support at a crucial time in their development.</p> <p>The partnership ensures that parents can access the practical advice and support they need to help their children stay safe online. It provides free one-on-one expert technical advice to parents via a dedicated new helpline (0808 800 5002), as well as interactive workshops delivered in workplaces and schools nationwide. These workshops are designed to equip and empower parents with the skills they need to have impactful conversations with their children about how to safe in the digital world.</p> <p>Importantly, O2 will also zero-rate ChildLine online, making it free for children and young people to get the help and support they need – even if they don't have credit on their mobile phones. This move will be invaluable to the hundreds of thousands of children that contact ChildLine every year.</p> <p>-----</p> <p>The ChildLine annual review was published on 10 September. This year's report focuses primarily on the mental health of young people but it does raise some key concerns about online safety:</p> <ul style="list-style-type: none"> <li>• There were 11398 counselling sessions about sexual/ online sexual abuse in 2014-2015, which is an 8% increase from 2013/2014.</li> <li>• Online sexual abuse and exploitation is the second most common type of abuse that young people talk to ChildLine about, although they don't always recognise that what is happening as abuse.</li> <li>• Young people aged 12-15 spoke about the internet as a way to explore their sexuality and form new relationships. However, this sometimes put them in risky or upsetting situations. Exposure to online sexual abuse, such as grooming behaviour, sexual harassment, and sharing and viewing sexually explicit images affected this age group the most.</li> <li>• There have been 25,736 contacts re bullying/ online bullying 2013-2014, which makes it the 4th most common concern that young people come to ChildLine about and the most common concern for children under the age of 11.</li> </ul> <p>The full report is at:  <a href="http://www.nspcc.org.uk/services-and-resources/research-and-resources/childline-annual-review-2014-2015-always-there/">www.nspcc.org.uk/services-and-resources/research-and-resources/childline-annual-review-2014-2015-always-there/</a> </p>
<b>Media Smart</b>	<p>UKCCIS board member Professor Sonia Livingstone together with Sky, Facebook and Google have supported the development of a new set of educational resources produced by Media Smart.</p> <p>Running since 2002, Media Smart is a not-for profit, youth media literacy programme, funded by the advertising industry. Its aim is to enable young people aged 7-16 years to recognise advertising and understand its purpose – protecting their wellbeing in a</p>

	<p>commercial world. This year, it was re-launched into primary schools and introduced to secondary schools and youth organisations for the first time with educational resources on digital advertising and a Future Media nationwide competition.</p> <p>Media Smart's resources on social media and its relationship with advertising can be downloaded for FREE from <a href="http://www.mediasmart.uk.com">www.mediasmart.uk.com</a></p>
<b>EU Kids online</b>	<p><b>In a new report from EU Kids Online</b>, entitled "<i>How parents of young children manage digital devices at home: the role of income, education and parental style</i>", Sonia Livingstone looks at cross-national variations in how actively engaged parents are in their children's online activities and finds that parents' own skills shape the support they provide for their children.</p> <p>Report: <a href="http://eprints.lse.ac.uk/63378/">http://eprints.lse.ac.uk/63378/</a>  Blog: <a href="http://wp.me/p5ly1I-fU">http://wp.me/p5ly1I-fU</a></p> <p><b>"Global Kids Online: Children's rights in the digital age."</b> An international research project has been launched by the London School of Economics (LSE), UNICEF Office of Research and EU Kids Online to develop a global research toolkit, building on the one developed by EU Kids Online, as a flexible new resource for researchers around the world in gathering evidence on children's online risks, opportunities and rights.</p> <p>Website: <a href="http://www.globalkidsonline.net">www.globalkidsonline.net</a></p> <p>The research project <b>"Parenting for a Digital Future"</b> has now interviewed some 65 families in depth, while also networking with researchers undertaking parallel work internationally. Recent posts on our blog, which gives parenting advocates, researchers and parents themselves easy access to cutting-edge research, include insights from our research and that of others, revealing parents' experiences of digital media from diverse countries around the world.</p> <p>Website: <a href="http://www.lse.ac.uk/media@lse/research/Preparing-for-a-Digital-Future.aspx">http://www.lse.ac.uk/media@lse/research/Preparing-for-a-Digital-Future.aspx</a>  Blog: <a href="http://www.parenting.digital">www.parenting.digital</a>  Subscribe: <a href="http://blogs.lse.ac.uk/parenting4digitalfuture/subscribe/">http://blogs.lse.ac.uk/parenting4digitalfuture/subscribe/</a></p>
<b>Anti-Bullying Alliance</b>	<p><b>Anti-Bullying Week 16-20 November 2015 - update</b></p> <p><b>Anti-Bullying Week is coordinated by the Anti-Bullying Alliance and this year is from the 16-20 November.</b></p> <p>We want every child and young person to feel confident to <b>Make a Noise about bullying</b>; whether it's happening to them or to someone else. Whether the bullying is inside or outside of school - face to face or online.</p> <p>Download free Anti-Bullying Week <a href="#">resources</a> including the Anti-Bullying Week 2015 campaign pack, top tips for teachers on responding to bullying and lesson plans and assemblies to support activities in the week.</p> <p>Visit the Anti-Bullying Alliance <a href="#">shop</a> for fantastic posters, stickers and wristbands.</p> <p>For more information go to <a href="http://www.anti-bullyingalliance.org.uk/anti-bullying-week/">http://www.anti-bullyingalliance.org.uk/anti-bullying-week/</a> <a href="#">#antibullyingweek@ABAonline</a></p>

## UKCCIS Working Group updates

Group	Chair / Lead	Remit
1. Filtering	Dave Miles, FOSI	The Filtering Working Group brings together the UK's leading ISPs, mobile operators and public Wi-Fi providers around the deployment of family-friendly network filters. This multi-stakeholder group's main aim is to share best practice, promote the benefits of filtering and issues that arise from filtering. The group will also track device-side filtering and emerging technologies.

### Latest information:

On 29<sup>th</sup> July 2015, the UKCCIS Filtering Working Group held its second meeting at the Family Online Safety Institute's (FOSI) City of London office. The group brings together the UK's leading ISPs, mobile operators and public Wi-Fi providers around the deployment of family-friendly network filters.

**Key Developments** - On 30<sup>th</sup> June, the European Parliament published its Net Neutrality Directive which will have significant implications for the UK's current filtering regime. We are taking ongoing guidance from the DCMS. Indications are that legislation will be required by the end of December 2016 to uphold the UK's current stance on filtering.

The group will also keep a watching brief on the Conservative Parties Manifesto commitment to introduce age verification for access to all sites containing pornographic material and age-rating for all music videos.

**Meeting, Presentations and Updates** - As part of our second meeting, we had a number of updates from group stakeholders:

**Friendly Wi-Fi Update** - RDI provided an update on its deployment of Friendly Wi-Fi. With more than 2000 accredited UK venues including IKEA and the Queen Elizabeth II Olympic Park, adoption continues to increase. It's also worth mentioning that the programme is being implemented in Norway, Singapore and Seattle in the United States.

**Internet Matters Update** - One of the key deliverables for the working group is to support the communications of the benefits of filtering to UK citizens. In 2015, the level and quality of guidance for UK parents on the benefits of filtering has never been greater. Interactive age guides from Internet Matters, the recent launch of Parent Info through a partnership between CEOP and The Parent Zone and the continued success of Digital Parenting Magazine are amongst the most prominent and impactful initiatives. For example, Internet Matters four week Parental Controls campaign starting 22<sup>nd</sup> June attracted more than 200k visitors to its web site.

**Youth Communications Plan** - Brook, on behalf of the youth charities provided a comprehensive proposal on how best to communicate the benefits of filtering but also guidance of overblocking.

In October 2012, under the auspices of the UKCCIS Overblocking Working Group, the UK mobile operators established a reporting and independent classification process in conjunction with the BBFC. In June 2014, the UK's four leading ISPs, established their own reporting process in consultation with the youth charities. A single, dedicated page for reporting web site overblocking and mis-categorisation was established

through Internet Matters. Coupled with the ISPs designation of ChildLine as an unfiltered site for emergency support since July of 2014, the good news is that overall the number of reports remain low.

UKie Report One Year On - In June 2014, the UKie produced a report that expressed considerable concern around the blocking of games within a single category or setting. The BBC also expressed the same concerns. A year on, the UKie provided an initial verbal report and will provide a more in-depth review later in the year.

**Next Steps** - In partnership with the DCMS, the group is hosting separate meetings on the implications of the Net Neutrality Directive for stakeholders, starting with Friendly Wi-Fi.

We await Ofcom's 4<sup>th</sup> report on the deployment of filters by the ISPs, later this year.

The working group will publish a comprehensive written report on its first year's activities to the UKCCIS Executive Board in April 2016.

Group	Chair / Lead	Remit
2. Age Verification	Dr Rachel O'Connell	Represent the interests of Child Internet Safety to Government and other age verification groups, such as Cabinet Office's Electronic Identity Assurance programme boards and the Digital Policy Alliance. UKCCIS members interested in considering the implications of age verification to address one of the longest standing online child safety issues, should contact the UKCCIS Secretariat ( <a href="mailto:ukccis.secretariat@culture.gov.uk">ukccis.secretariat@culture.gov.uk</a> ).

Latest information: The [Online Age Checking: The Time Has Come](#) symposium was held at the British Library on Tuesday September 22. The symposium was organised in response to a discussion at a meeting of the chairs of the UKCCIS working group earlier this year. The consensus amongst the chairs was that it would be beneficial to create a forum in which UKCCIS Executive Board and Council members would have an opportunity to listen to and interact with a range of experts discussing the scope to meet business requirements for online age checking. The symposium was filmed and videos of the panel sessions will be accessible on [www.trustelevate.com](http://www.trustelevate.com) in the coming days.

Dr O'Connell, Founder and CEO of Trust Elevate has signed a contract with the British Standards Institution to be the technical author of the BSI 1296 Age Checking code of practice. The numbering of the standard 1 2 96 conforms to the BSI numbering convention and also infers that the code of practice applies to all age groups (minors and adults).

Group	Chair / Lead	Remit
3. Social Media	Claudio Pollack, Ofcom	During Ofcom's chairmanship the group will produce a practical guide/ toolkit on child online safety for social media services on existing best practices from UKCCIS members. It will be based on the six ICT Coalition Principles and be addressed to start-ups and smaller social media providers. The long-term aim is to encourage good practice by industry through an outreach programme led by UKCCIS members.
<b>Latest information:</b> Members of the group are now checking the second draft of the guide, with the next meeting expected to be held in late October, and publication later this year.		
Group	Chair / Lead	Remit
4. Education	Jonathan Baggaley, CEOP	The group's objectives are: <ol style="list-style-type: none"> <li>1. Mapping of the current internet safety landscape in schools and other education settings (to include PRUs and special schools but excluding youth work services and settings).</li> <li>2. Production of a document for schools and education settings providing supplementary guidance on developing a whole school approach to addressing internet safety. In line with the UKCCIS Social Media Working Group this aims to be a practical guide outlining key issues, providing examples of best practice, things to think about, etc.</li> </ol>
<b>Latest information:</b> The Education Group has been reformed with new membership and terms of reference. As agreed by the Executive Board the group now focuses on 'education' activity – i.e. the online safety issues faced by schools and other education settings, including policy, standards, training and resources. In line with this, membership of the group is smaller consisting of organisations who either play a policy or standards role in education or provide significant programmes of online safety resources The group will support the UKCCIS Board by undertaking projects to support education settings to address gaps or weakness in their online safety practice. The group has also agreed to provide UKCCIS with quarterly updates on upcoming activity in online safety education. <b>Activity</b> Since the last Board the group has put a plan in place to gather baseline information to steer work in the future. The group has agreed to map the current online safety landscape in schools reviewing:		



- o National policy landscape – both statutory and advisory
- o Standards – Ofsted and any other mechanisms for setting standards
- o Challenges faced by education settings
- o Examples of good practice
- o Training for teachers, including ITT and the role of teaching schools

This will result in a brief 'state of the nation' report for UKCCIS. This report will be based on a range of sources:

- The UK Safer Internet Centre and South West Grid for Learning will provide a report analysing the data arising from schools' use of their online safety audit tool '360 degree Safe'. This will provide quantitative and qualitative insights into how over 8,000 schools are managing the range of challenges of providing a whole school approach to online safety.
- This report will be integrated with survey data from Ofsted based on questions asked by inspectors about online safeguarding.
- Members of the Education Group will survey their own networks, including CEOP's Thinkuknow network, to identify challenges and areas of good practice.
- Member organisations will contribute their own knowledge and experience of the landscape.

This report will be produced for the next Executive Board meeting in December and will be used to identify challenges faced by education settings across policy implementation, standards, training and delivery of resources.

Group	Chair / Lead	Remit
5. Evidence	Prof. Julia Davidson, Middlesex University	<b>Terms of reference:</b> <a href="https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/442467/UKCCIS_Evidence_Group_Terms_of_Reference_and_Structure_2015_v2_2_.pdf">https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/442467/UKCCIS_Evidence_Group_Terms_of_Reference_and_Structure_2015_v2_2_.pdf</a>

#### **Latest information:**

The EG met last in June, the next meeting will take place in Sept/Oct.

1. The group has been restructured with core members taking on the following areas of responsibility:
  - Vulnerable young people- Tink Palmer, Dr Richard Graham,
  - Dr Joanne Bryce, Julia Fossi/NSPCC colleagues
  - Education – Hannah Broadbent , Kate Burls, Prof Andy Phippen ,Karl Hopwood
  - Children's media use and risk indicators- Alison Preston (UK) , Prof Sonia Livingstone (International)
  - Child abuse & online offending – Prof Julia Davidson , Dr Elena Martellozzo & Kate Burls
  - Communications & regulators – Andrea Millwood Hargrave & Dave Miles
2. The EG has produced a guide to good quality research which is now available on the Safer Internet website. This has been produced in the context of concerns about ensuring the quality, validity and reliability of research in this area.

3. The Research Highlights series continues to grow, there are currently 83 highlights, with 2 pending, on the safer internet web site <http://www.saferinternet.org.uk/research> – some selected headline findings include:

**RH 83 – Net Children Go Mobile UK (qualitative findings) Haddon & Vincent:** A summary of the UK results of a larger scale European qualitative study of the perceptions and perspectives of parents, teachers and children regarding children's use of smartphones and tablets.

**RH 81- Young Children (0-8) and Digital Technology: A Qualitative Exploratory Study Across Seven Countries (EC ) (Chaudron et al):** A summary of a European pilot study undertaken across 7 countries. 70 focus groups were undertaken with children aged 6-7, their siblings and parents about their use of the internet and related technologies. Data were collected between September and mid October 2014.

**RH 84(pending) – Policing and Industry Collaborative Models in Preventing Online Child Abuse and Profiling Child Victims (EC ISEC ) in 4 EU countries (Davidson et al):** Preliminary findings from the police survey element of this ongoing research (1374 rank and file police officers have responded to national surveys in the UK, Italy and the Netherlands so far):

4. The EG is pleased to announce that Prof Andy Phippen has joined us from Plymouth University, he will make a valuable contribution to our expertise base and our ongoing work.

The Evidence Group produces a Research Highlights Series which summarises new national and international research findings as they become available. The Evidence Group exercises editorial control over the selection and production of these Research Highlights, and we invite researchers and stakeholders to inform us of recent and ongoing research, there are currently 81 research highlights available at <http://www.saferinternet.org.uk/research>. We also run a series of specialist seminars that present current research findings the last one was organised by Tink Palmer & Professor Julia Davidson and hosted by CEOP and the EU Kids Online, and ran in September 2014 focusing on research informed practice with children and young people harmed by online abuse.